

MATTHEW NDIDI ANUKWU

IT Support Engineer

An IT Support Engineer with a strong desire to learn, hardworking, passionate about new technology, possesses an entrepreneurial spirit, desiring to work in a strong, collaborative and futuristic environment.

Current Address

Plot 135 cadastral zone 07,
Lugbe, Abuja,
Federal capital territory,
Nigeria
Time zone: UTC + 1

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Portfolio: <https://engr-matthew.github.io/my-profile/>

WORK EXPERIENCE

March 2016– 2017: IT Support Engineer at Safe Parking Limited, Onitsha Branch, Anambra State.

- Installation and maintenance of all networking systems. Ensuring that multiple computing devices are connected to a general printer and other output devices, through the use of network switches and routers.
- Troubleshooting problems relating to technology. This involves Identifying and resolving all problems that occur during the use of hardware and software systems.
- Closed circuit television (CCTV) system installation and maintenance. Installation of CCTV system, ensuring that the systems function optimally through the maintenance of the recommended working temperature suitable for a functional surveillance system.
- Installation and maintenance of intercom system. Installation of PABX-SLT (single line telephone) plug and play systems to improve work efficiency
- Assisting staff in addressing issues related to technology. Resolving issues that arise in the use of networks, intercom and other technology related issues.
- Maintaining record of devices and their various working conditions.
- Train and brief staff on proper usage of computing devices
- Keep an up-to-date logbook of all system maintenance and repair works.
- Installation of windows and software on new computing devices, updating software

on existing systems and performing periodic system maintenance.

- Identifying and resolving any immediate electrical fault that may lead to the damage of equipment or pose any danger to human life.
- Updating and maintaining the company's website.
- Deployment of IT infrastructure
- Maintenance of POS machines.
- Project design and development.

February 2015 – January 2016: IT Support Engineer at Aguleri Microfinance Bank Limited Aguleri, Anambra State.

- Installation and configuration of network devices and server operating system.
- Providing network administration and support.
- Updating and amending existing database.
- Deploying and testing new database and data handling systems.
- Monitoring database efficiency.
- Sustaining the security and integrity of data.
- Monitoring and maintenance of computer systems and networks.
- Resolving, diagnosing and solving network problem and relevant software faults.

September 2019: Trainee Nigerian Institute of Electrical and Electronic Engineers (NIEEE) in collaboration with Energy Commission of Nigeria.

- **Design, Installation and Maintenance of Small and Medium size Solar PV System**

June 2012 : Trainee (SIWES) Meridian Technologies, Maryland Lagos State

- Basic Programming, Networking and Engineering designs (HTML, CSS, JavaScript, Windows Server Operating System and AUTOCAD)

RELEVANT SKILLS

Software Development

- **Languages:** HTML, CSS, JavaScript
- **Frameworks:** Bootstrap, ReactJs,
- **CSS:** Responsive Web Design, Error Handling in CSS.
- **JavaScript:** Execution Context, Asynchronous, Hoisting, Call Stack etc
- **Tools:** Git.
- **Web:** Performance, Semantics, Accessibility, Browsers Compatibility
- **Others:** Github Actions, styled-components.

Other Skills

- Fluent in English language
- Problem-solving, communication and Teamwork.
- Self-motivated work ethic
- Football lover (Favorite playing position - Attacking midfield)

AREAS OF INTEREST

- Design Exploration and Design Systems
- Human Computer Interactions
- Full-Stack Web Development, App development
- Data Science, Data Visualization and Machine Learning (AI)

EDUCATION

2008 - 2014: Michael Okpara University of Agriculture, Umudike Abia State

Bsc Computer Engineering

2002-St. Vincent De Paul National Secondary School, Anambra/Enugu, State

Senior Secondary School Certificates (WAEC, NECO)

CERTIFICATIONS

2019 -Registered Engineering Personnel, Council for the regulation of Engineering in Nigeria (COREN)

2019 - Corporate member, Nigeria society of Engineers (NSE)

REFERENCES: Available on request